

COUNCIL: 30 NOVEMBER 2017

SOCIAL CARE, HEALTH AND WELL-BEING STATEMENT

AGENDA ITEM:

Adult Services continues to make progress against its 2017/18 Corporate and Directorate commitments and I would like to share some highlights.

Dementia Friendly Status & Pledge

We are working collaboratively with Public Health Wales to achieve 'working towards' Dementia Friendly City status. We are also involved in a number of positive actions with colleagues in Communities & Housing, including:

- One of the two overarching priorities for Cardiff and Vale of Glamorgan Regional Safeguarding Adults Board is 'Safeguarding People with Dementia'. As part of this commitment during year one of operation, the Board will focus on quality assuring safeguarding practices in residential and domiciliary care settings, and develop an effective methodology for benchmarking.
- Dementia Awareness training courses for Social Workers are being offered across two days in November and December. The course updates practitioners' knowledge and understanding of dementia, reviews best practice guidance around person centred care and considers how to support people to live well with dementia. All course participants are invited to become a *Dementia Friend*.
- The Dementia Focus Group has been meeting every six to eight weeks to progress dementia support and associated work in Cardiff North. With representatives from South Wales Police, South Wales Fire & Rescue Service, Cardiff Hubs and Libraries, and Independent Living Services, an action plan for Cardiff North has been developed which links directly to the City Wide Dementia Friendly plan. Work with local schools is ongoing, and links with local Scout and Guide Groups have been established to further support Dementia initiatives in Cardiff North. A monthly support session for people with Dementia and their carers takes place at Thornhill Church Centre.
- Officers have created an online forum/dashboard, where Dementia Champions are able to communicate and gain advice. Sixteen inter-generational Dementia Friends sessions took place at various locations between July and September, creating 129 Dementia Friends. Support specialist age-appropriate Dementia Friends sessions for children were delivered in schools via classes or assemblies. Dementia Friends sessions

also took place with 2nd Rhiwbina Beavers and 22nd Cardiff Cubs, involving children aged between 6 and 10 years old. Future sessions are planned with Llanishen and Lisvane Scout Group (ages 6 to 14 years). Dementia Friends sessions are being promoted regularly through the Healthy Schools initiative, with Coed Glas (North Cardiff), Thornhill Primary (North Cardiff), Gabalfa Primary (West Cardiff) and Kitchener Primary (South West Cardiff) all expressing an interest. All staff within 24/7 Services, Telecare, Meals on Wheels and Sandown Court are now Dementia Friends. Fire officers in Whitchurch and Roath Fire Stations also recently attended Dementia Friends sessions.

Delayed Transfers of Care

I am pleased to confirm that performance in relation to Delayed Transfers of Care (DToC) for social care reasons for adults aged 75+ has continued to improve. The Quarter 2 result is 1.10 compared to 1.40 for the same quarter in 2016-17. This is a noteworthy continuation of improved performance.

Following a review of 2016-17 Integrated Care Fund (ICF) projects, the ICF Programme Board agreed that 2017-18 would be a year of consolidation. As a result of securing ICF Funding for 2017/18, Adult Services has been able to extend “reablement” to more adults in the community through the “Bridging Team”, so that individuals can remain in their own homes. Work between Health and Adult Services to improve the effectiveness of care pathways for those admitted to hospital or being discharged is also currently underway.

Carers Developments

Work in relation to adult carer’s assessments is ongoing. I am pleased to report that we are on course to meet the annual performance indicator target. 51.8% of carers have been offered an assessment (1,785 offers for 3,447 carers), compared to 47.4% for the same period last year (1,515 offers for 3,198 carers). The number of carers assessments completed during Quarter 2 is 182, compared to 151 last year. Given the identified low number of referrals from Mental Health teams, a part-time Carers Assessment Worker has been allocated to focus specifically on Mental Health referrals. An e-mail referral system has been included to see if this improves referral rates.

Meeting the Needs of People with Sensory Impairment

Our Preventative Services, Social Services and Care & Repair teams have developed a working partnership for the delivery of well-being assessments for residents with sensory loss. In the first instance, the First Point of Contact team will discuss with a client what it means to them to feel independent and safe, both at home and within their community. From this conversation, the officer will establish the most suitable provider to meet those needs. If the need is social care related (i.e. rehabilitation), a referral is made to the relevant team; however, through the partnership with Care and Repair, referrals can now be made to their Managing Better service. This service features Critical Prevention Caseworkers who work with vulnerable members of the community with a hearing/visual impairment, visit them in their homes to complete a ‘healthy homes assessment’, which will establish their needs and identify bespoke solutions.

National Safeguarding Week

National Safeguarding week was between 13th and 17th November 2017 and provided a fantastic opportunity to raise awareness about the importance of safeguarding children, young people and adults. The themes this year ranged from mental resilience, to modern slavery and digital safeguarding. Partner organisations represented on the Cardiff & Vale Regional Safeguarding Board collaborated on a diverse programme of events and activities during the week. I am delighted to report that many of the events took place at the Central Library Hub, which had a packed itinerary of activities which were very well attended. Access was provided to information and support to citizens from South Wales Police, the Alzheimer's Society, White Ribbon and Age Connects amongst other organisations. Sessions included human trafficking and modern slavery awareness, creative writing, mindfulness through craft, understanding cyber bullying, and even science & skills and 'How to be Happy' delivered by leading Welsh psychologist Professor Neil Frude.

National Safeguarding Week is a very important event in the national calendar and emphasises how we prioritise our safeguarding responsibilities. I am pleased to say that an innovative, popular and varied programme was delivered this year that was enjoyed by all who participated.

White Ribbon Day

Cardiff Council was pleased to support this year's White Ribbon Day on 25th November 2017, which coincides with the United Nations (UN) *International Day for the Elimination of Violence against Women and Girls*. Following on from this through to 10th December 2017 (which is UN 'Human Rights Day'), organisations across Cardiff are taking part in 16 days of activities to raise awareness of gender-based violence in which everyone is encouraged to participate and wear their white ribbons. I can also confirm that the Council is in the process of re-applying for White Ribbon status in collaboration with the Vale of Glamorgan Council as part of a regional partnership approach.

Councillor Susan Elsmore
Cabinet Member for Social Care, Health & Well-being
29 November 2017